The addendum to the LSON Student Handbook noted below replaces what is published on pages 26-27 regarding the Communication Protocol.

Communication Protocol: Chain of Communication

Students are required to follow the chain of communication when attempting to resolve an issue. Students are encouraged to contact their advisor or success coach if there are questions about the process, where to begin, or concerns about approaching anyone included in this chain of communication.

- 1. Clinical Instructor
- 2. Didactic Faculty
- 3. Academic Advisor/Success Coach
- 4. Level Director for Undergraduate Nursing/Faculty Site Director
- 5. Associate Dean of Undergraduate Nursing, or designee
- 6. Dean of the School of Nursing
- 7. Assistant Provost